

# STEVEN GAUTHIER

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<http://erraticdesign.com>

## **OBJECTIVE**

Seeking long-term development position that will be a conduit for my specific abilities as a web developer & system specialist. The Ideal work environment is one in which my creative and technical proficiencies can be utilized to their utmost potential

## **SUMMARY**

Team oriented with countless hours spent on team projects, eg. network setup, co-loc server installation/troubleshooting. Assertive with ideas and easy to work with. Good Presentation skills as an individual and as part of a group. Reliable, and trustworthy with task management from project conception to completion.

## **EDUCATION**

RCC College of Technology  
Computer Networks Engineering Technician Program (2003)

## **TECHNICAL SKILLS**

### *General*

Configuration and installation of computers and networks, network and application software installation and configuration, diagnosis, troubleshooting, network systems administration, technical support, data recovery and restoration

### *Web development*

xHTML, PHP, XUL, Javascript/DOM scripting, CSS, ASP, Flash Action Scripting, MYSQL, PostgreSQL, Access and MS SQL. Website layout, design & maintenance and CMS programming.

### *Operating Systems*

Mac OS 9/X, Windows XP / Vista / NT / 2000 (Server/Pro), UNIX/LINUX (various distributions)

### *Software Proficiency*

Adobe CS (Photoshop, Flash, Dreamweaver, Acrobat), Microsoft Office Suite (Word, Visio, Excel, etc.)

## **INTERESTS**

Graphic and website design  
Computers and Technology  
Musical and Theatrical arts

## RELATED EXPERIENCE

Website design and Intranet programming in various languages and environments. Installation, configuration and administration of personal and commercial systems. General consultation on technology related issues.

## EMPLOYMENT HISTORY

### *Information Technology:*

#### ***ErraticDesign.com***

Build and maintain database driven web solutions; (www.desertstream.net, www.jadoc-inglis.com). Design and implementation of custom UI "themes" system for web-based applications; Creation of custom blogging, photo album and content management systems; Design mock-up web templates, logos, pamphlets, emblems, handouts; Restoration and modification of photography; Desktop Application skinning, Icon creation, Wallpaper design.

2000-Present  
**Web Development &  
Consultation**

#### ***Stream International Inc.***

Responsible for design, development and maintenance of the internal contract specific employee website, and data tracking tools. (ASP, Access). Supervisory duties including escalation management, the provision of quality feedback, process & troubleshooting guidance to assist agent development;

*Belleville, On*  
2005-Present  
**Mentor/Senior Support  
Professional**  
(Hewlett-Packard)

#### ***Teleplanet Communications Inc.***

Web, pamphlet and company logo designs/mock-ups; Intranet application programming (ASP .Net, Microsoft SQL); Installation, configuration, and administration of internal business network; Setup, configuration and troubleshooting of Co-Located VOIP Solaris Servers; Customer relations and Product launch planning.

*Toronto, On*  
2003-2004  
**Systems Consultant**

### *Retail:*

#### ***Shoppers Drug Mart***

Responsible for merchandise receiving, product placement, and presentation; Interaction with customers and employees on a constant basis; Dealing with customer complaints and issues swiftly and accurately; Coordination of breaks and maintaining a smooth work environment.

*North York, On*  
2003-2004  
**Supervisor**